

**FREQUENTLY ASKED QUESTIONS**

- **Do I need to log into my NPP account before I can access the coupon?**
  - No. Once you have registered for the Expedia discount from NPP site, you can go directly to Expedia.com and you will see the coupon code after you have logged in.
- **I already have an Expedia account; do I need to create a new one through NPP?**
  - You can use an existing Expedia account, but you are required to visit the NPP site at least once to register your existing Expedia login credentials.
- **Do I need to be signed into my Expedia account to use the coupon?**
  - Yes. To view or access the coupon you must be logged in to your Expedia account that was previously registered through [www.mynpp.com](http://www.mynpp.com).
- **Can I use my coupon for anything on Expedia?**
  - The coupon can only be used for qualifying pre-paid, stand-alone hotels that are booked and paid in full online.
- **How do I enter the coupon code?**
  - On the billing and delivery page, you can select the NPP 10% hotel coupon code from the dropdown box. The coupon dropdown box is only available on desktop or mobile site, not APP.
- **I can't see my coupon code on the billing and delivery page.**
  - To see the coupon code, you must be logged into the Expedia account that you previously registered through and the hotel must be a qualifying property.
- **I created or registered my Expedia account with NPP after I booked my trip. Can I apply the coupon for that trip?**
  - The coupon cannot be applied to travel booked prior to registration.
- **I have another Expedia coupon in my account. Can I use two coupons for my hotel reservation?**
  - No. Coupons cannot be combined. You can only use one coupon at a time.
- **Can I purchase a hotel and a flight at the same time and still apply the coupon code to my hotel?**
  - The coupon cannot be applied to bundled packages or vacation packages that include a hotel. You will need to make two separate transactions.
- **Can I use my coupon if I am booking more than one hotel room?**
  - No. The coupon can only be applied to one hotel room at a time. To apply it to multiple rooms, you will need to make separate transactions.
- **Which hotel properties are excluded from the discount program?**
  - Four Seasons, Emaar, Hilton, IHG, Marriott, Millennium, and Starwood.